

Getting the most out of your NetDocuments investment

The NetDocuments service and software is constantly evolving. Is your IT department or outsourced IT supplier keeping you up-to-date with changes to desktop integration software? Are they monitoring new releases and implementing them for you? Are you using the latest software to ensure best-in-class security is maintained? Is the business deriving the most value from NetDocuments integration software?

peregrinecloud makes sure the answer is "yes".

Benefits include:

- pro-active monitoring of NetDocuments software release communications
- information and recommendations regarding new releases and new products relevant to your organisation
- installation and configuration of new integration software
- annual health checks

Working with **peregrinecloud** allows you to concentrate on delivering client service because we work with NetDocuments Technical Support to report, troubleshoot, obtain and deploy any fixes in a timely manner.

Benefits of our professional, knowledgeable and responsive post-implementation NetDocuments support via our dedicated helpdesk include:

- system configurations knowledge and understanding
- resolution of urgent issues
- issue logging and management with NetDocuments Technical Support

Requirements evolve over time and your NetDocuments system needs to evolve and adapt alongside. Working with **peregrinecloud** means NetDocuments knowledge on-tap to understand the impact of changes under consideration, implement them, or to answer any queries.

NDAftercare also provides ongoing NetDocuments consultancy and training, exactly when it's needed. Services include:

- in-depth knowledge and understanding of system configuration
- small task consultancy for ongoing changes and improvements
- remote and on-site end-user training for new starters and system administrators
- advanced functionality training including advanced search, saved search, profile based security and new features
- end user refresher training

Expert NetDocuments knowledge, on tap. Get started with NDAftercare

With **peregrinecloud** the NDAftercare purchased will always be available until it's used – there's no use-it-or-lose-it. In addition, you'll receive detailed aftercare activity log and periodic reports showing time purchased, spent and remaining.

Economise with a flexible support bundle that suits your business:

- 10 hours support - £1,200
- 20 hours support - £2,200
- 30 hours support - £3,000

Give us a call on **+44 (0) 1483 770108**

Send an email to **info@peregrinecloud.com**

Have a closer look at **peregrinecloud.com**

NDAftercare from peregrinecloud

“NDAftercare from peregrinecloud provides peace of mind for our customers, knowing they have expert NetDocuments consultants available to them whenever needed.”

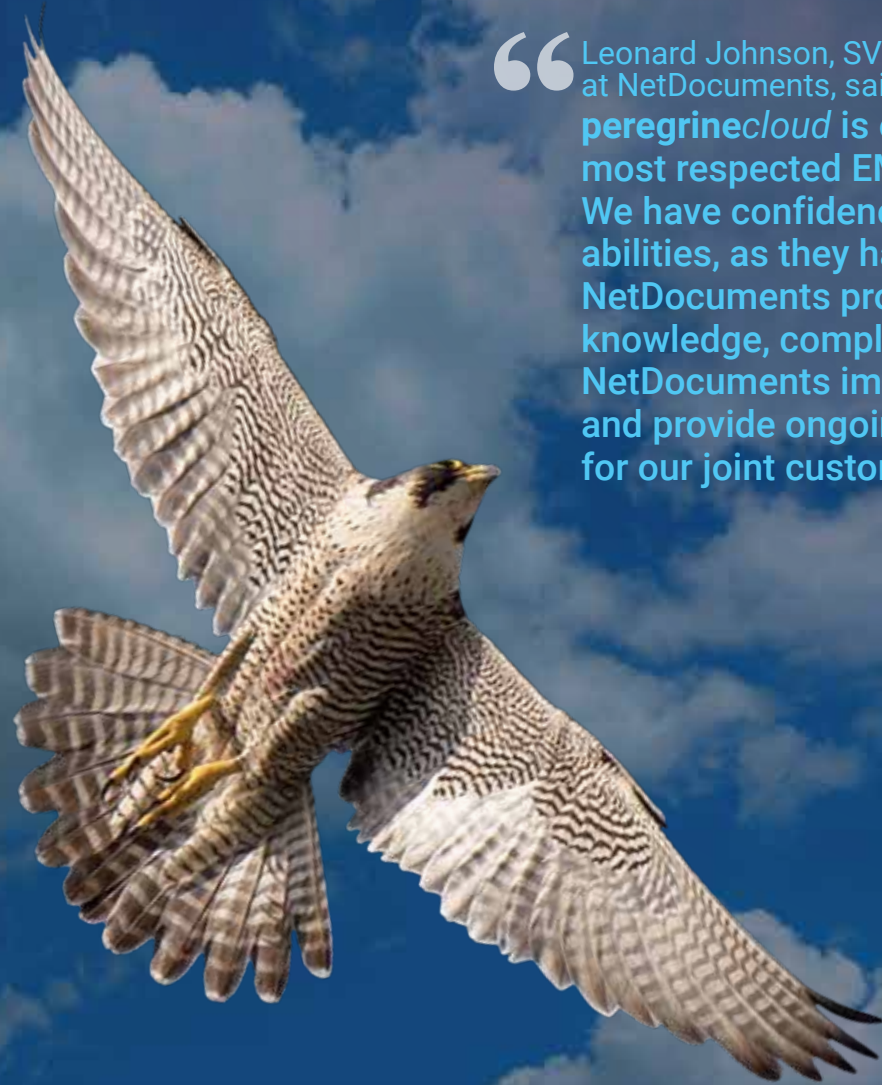
“We have over 20 years’ experience helping firms of all shapes and sizes with document management and document collaboration, we’re ready to help you too.”

“Leonard Johnson, SVP Partnerships at NetDocuments, said: peregrinecloud is one of our most respected EMEA partners. We have confidence in their abilities, as they have extensive NetDocuments product knowledge, completed many NetDocuments implementations and provide ongoing support for our joint customers.”



netdocuments®

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